



DEVELOPING CAPACITY | VALUING DIVERSITY | BUILDING PEACE



SUPPORT WORKERS (PART TIME) INFORMATION PACK

September 2023

Introduction

Dear Candidate

Thank you for your interest in joining Springboard as a Support Worker.

At Springboard, we're very proud of the work we do to help young people and adults increase their choices and opportunities. We work alongside and support our participants as they navigate their development and feel privileged to be part of their journey.

To create safe spaces, deliver needs-led learning, and build meaningful relationships that impact positively on people's lives, we count on a highly motivated and committed staff team. That's where you come in!

The Support Worker will work on our exciting new youth-led good relations programme called Wall2Wall. You will work with young people aged 16-20 years to support them to build and develop life skills that foster good relations, citizenship, build confidence & leadership. You can find out a lot

more about the role elsewhere in this document, and much more about the organisation on our website springboard-ops.org

We're as keen to develop our staff as we are the young people we support, so this role offers a great opportunity for personal development and growth.

Our values and our participants guide us in everything we do, so if you are as passionate as we are, about using your experience to support young people, we would love to hear from you.

Angila Chada

Executive Director



Who are Springboard?

Springboard are changemakers, committed to building a society that develops and strengthens capacity, promotes citizenship, better values diversity and increases mutual appreciation across all people.

Over the past three decades we have remained focused in supporting young people and communities from areas facing disadvantage.

We are committed to:

- empowering people and communities and supporting growth where the future offers choices, opportunities, and advantages.
- supporting a re-invigorated sense of belonging and responsibility for where we all live.
- contributing to a society that is inclusive and values mutual understanding and diversity.



Making a difference and focusing on being the best we can be, in all we do, is the lifeblood of the organisation. We believe in always being responsive to changing needs and times.

We are now looking for two Support Workers (part time) who will support 16-20 year olds on their personal, good relations and citizenship journey. Applying a youth development approach throughout the programme will be key.

At Springboard people are at the heart of all we do. We measure our worth through the positive experiences of our participants. Our staff are committed and passionate in supporting change that lasts for the participant and community. As a Support Worker you will join our team and be part of making a difference to the lives of our participants.



What we can offer you!

- a competitive salary at £22369 pro rata
- 3% pension contribution
- childcare vouchers scheme
- paid comprehensive induction
- 25 days per year, plus 12 statutory days pro rata
- travel mileage
- laptop & mobile phone provision (if appropriate)
- wellbeing & development days
- support & supervision
- team meetings for shared learning & practice
- continuous professional development including non-managerial support and half day per week release for approved training
- organisation volunteer days, and
- an enjoyable workplace!

Job Description

Title:	Support Workers (part time)
Responsible to	Executive Director
Reports to	Coordinator
Hours:	One post 9 hours/wk One post 9.75 hours/wk Please note hours involve day & evening work
Location:	Belfast
Duration:	1 st October 2023 – 31 st December 2024

Main Responsibilities

- Create and foster a climate, which encourages growth and personal development in the participants e.g. offering role model, encouraging cultural integration and fostering a sense of security
- Engage with participants building relationships, sharing your journey and opening them to possibilities of change.
- Assume leadership in supporting and developing participants
- Problem solve as/if required; motivate participants in an encouraging and supportive manner
- Assist in the delivery of workshops
- Assist in the design and delivery of residential activities
- Assist with the development and delivery of group activities

General Responsibilities

There are standard duties and responsibilities all employees irrespective of their role within Springboard are expected to be familiar with and adhere to:

- Treat everyone with courtesy and respect.
- Prepare for and participate in all individual and staff development activities.
- Attend regular training and development opportunities to maintain an up-to-date skills and knowledge.
- Participate fully in conferences, courses, meetings as required.
- Participate in development of innovative and alternative approaches to work with young people.
- To ensure confidentiality, always, only releasing confidential information obtained during the course of employment to those acting in an official capacity and in accordance with the provisions of Data Protection Act and amendments.
- Awareness of organisation objectives and provision and compliance with all procedures, policies, and regulations.
- Promote the aims and objectives of the organisation.
- Committed to and work within the code of conduct, mission, values, and objectives of Springboard.
- Carry out any other duties as required.

This job description is a broad picture of the job at the date of preparation. It is not exhaustive; the job holder will be expected to be flexible. It is recognised that jobs change and evolve over time and any necessary changes will be discussed with the job holder.

Person Specification

ESSENTIAL CRITERIA	
Educational and Professional Qualifications	Minimum Level 2 qualification in a relevant field
Experience	<p>Experience of supporting young people aged 16-24.</p> <p>Previous experience of working on a programme in at least one of the following areas:</p> <ul style="list-style-type: none"> - personal and social education - citizenship education - good relations / community relations
Skills & Abilities	<p>Computer literacy (use of Microsoft Outlook/Word).</p> <p>Ability to maintain confidentiality.</p>
Qualities	<p>Good social skills for internal and external communication.</p> <p>Ability to work as a key member of a team.</p>
Other Factors	<p>Commitment to own development.</p> <p>Ability & willingness to work in the evening.</p>
DESIRABLE CRITERIA	
Other	Level 3 qualification or above in a relevant field



Applicants please note

We reserve the right to heighten criteria based on demand.

Springboard is an Equal Opportunities Employer

HOW TO APPLY

Please send a CV responding to the essential criteria, provide details of two references and also complete separate equality form. Email both documents to recruitment@springboard-opps.org

TIMELINE

Closing date for applications	12.00pm on Monday 18 th September 2023
Interviews	Week commencing 25 th September



112-114 Donegall Street, Belfast BT1 2GX

Tel: 028 90 315111

Email: recruitment@springboard-opps.org

Website: www.springboard-opps.org

Twitter: [@springboardopp](https://twitter.com/springboardopp)

Facebook: [@Springboard Opps](https://www.facebook.com/SpringboardOpps)

Instagram: [@springboardopps](https://www.instagram.com/springboardopps)

Registered with the Charity Commission for N Ireland NIC101249